# LUAS

### Red Line Temporary Closure of Selected Stops May Bank Holiday Weekend Frequently Asked Questions

## Why are selected Red Line stops temporarily closed over the May Bank Holiday weekend?

Closure of selected Red Line Stops is necessary to complete the installation of the platform fabric canopy at Belgard Stop which commenced over the Easter weekend (Friday March 29<sup>th</sup> – Monday April 1<sup>st</sup> inclusive). The canopy will be of long-term benefit to those who use the service, particularly in inclement weather. It is necessary to temporarily stop passenger services from Red Cow to Tallaght and Red Cow to Saggart to allow these works to be carried out in a controlled and safe manner.

#### When are the selected Stops closed?

Stops from Red Cow to Tallaght and Red Cow to Saggart will be closed Saturday 4<sup>th</sup>, Sunday 5<sup>th</sup> and Bank Holiday Monday 6<sup>th</sup> May inclusive.

#### Will an alternative bus service be provided?

Yes, a bus service will run to and from Red Cow Luas Stop. There will be two bus routes. One serving all Luas stops to Tallaght and the other serving all Luas stops to Saggart. A valid Luas ticket is required to travel on this bus. Luas staff will be on hand at affected stops to assist passengers.

#### Will the work at Belgard affect the rest of the Luas Red Line?

No, Luas passenger services will continue as normal between Red Cow and Connolly and Red Cow to The Point.

#### When will these stops re-open?

The stops will re-open at the normal opening time of 5:30am on Tuesday 7<sup>th</sup> May.

#### Is there any Impact on the Red Cow to Connolly services?

No, Luas passenger services will continue as normal between Red Cow and Connolly.

#### Is there any Impact on the Red Cow to The Point services?

No, Luas passenger services will continue as normal between Red Cow and The Point.

#### I have an Annual Luas Ticket / 30 Day Luas Ticket, am I entitled to a refund?

Your Annual Luas Ticket / 30 Day Luas Ticket is valid for travel from Zone to Zone and an alternative bus service will be provided to cover stops in Zone Red 4. No refunds will be provided.

#### Where can I get further information?

Contact Luas Customer Care Freephone Tel.1800 300 604 or email info@luas.ie