



Kids Go Free 2013

Frequently Asked Questions

1. What is Kids Go Free?

Luas is offering free travel to children every weekend and bank holiday in February, March and April 2013. There are some Terms and Conditions as follows:

Offer Terms & Conditions:

1 adult with a valid Adult/Student Luas ticket or pass (including a validated Leap Card) can take 2 children for free on Saturdays, Sundays and Bank Holidays in February, March and April in 2013. Adult is 16yrs+, Child is 3-15yrs and children under 3yrs travel free at all times. Students must carry a valid Student Travelcard. All types of Luas Adult tickets, Luas Student tickets, Leap Cards and passes are valid for this offer. This offer is valid on:

Sat 2nd & Sun 3rd February 2013
Sat 9th & Sun 10th February 2013
Sat 16th & Sun 17th February 2013
Sat 23rd & Sun 24th February 2013
Sat 2nd & Sun 3rd March 2013
Sat 9th & Sun 10th March 2013
Sat 16th, Sun 17th & Mon 18th March 2013
Sat 23rd & Sun 24th March 2013
Fri 29th, Sat 30th, Sun 31st March & Mon 1st April 2013
Sat 6th & Sun 7th April 2013
Sat 13th & Sun 14th April 2013
Sat 20th & Sun 21st April 2013
Sat 27th & Sun 28th April 2013

2. What tickets are valid for the Kids Go Free offer?

All types of Luas Adult/Student tickets including social welfare passes are valid for this offer. An adult is 16+.

3. How many kids can go free with an adult with a valid ticket?

Up to 2 kids can go free with each adult that has a valid ticket.

4. When is the kids go free offer available?

Sat 2nd & Sun 3rd February 2013
Sat 9th & Sun 10th February 2013
Sat 16th & Sun 17th February 2013
Sat 23rd & Sun 24th February 2013
Sat 2nd & Sun 3rd March 2013
Sat 9th & Sun 10th March 2013
Sat 16th, Sun 17th & Mon 18th March 2013
Sat 23rd & Sun 24th March 2013
Fri 29th, Sat 30th, Sun 31st March & Mon 1st April 2013
Sat 6th & Sun 7th April 2013
Sat 13th & Sun 14th April 2013
Sat 20th & Sun 21st April 2013
Sat 27th & Sun 28th April 2013

5. Where can I sit on Luas with my children?

There are family seating areas onboard. Please kindly ask passengers to leave them for you and your family to sit together.

6. How do I travel safely with my children on Luas?

Keep your children close to you.

Hold their hand, especially when getting on and off the tram.

If you are travelling with a buggy, always board Luas at the same time that you are boarding your buggy.

7. What do I do if I lose my child?

If you are at a Luas stop: Please immediately contact Luas Control Room by pressing the Emergency button at Stop (located beside the Ticket Vending Machines).

Explain to Luas Control Room which Stop you are at and in which direction the tram your child is in is travelling. Luas Staff will ensure that you and your child are re-united as soon as possible and will keep you informed of all the steps to follow.

If you are on-board Luas: Please immediately contact the Luas Driver by pressing the Emergency Button on-board. Explain to the Luas Driver that you are on-board and at which Stop your child is at. Luas Staff will ensure that you and your child are re-united as soon as possible and will keep you informed of all the steps to follow

8. Where can I get more information?

See <http://www.luas.ie/kids-go-free.html> for further information

Freephone Luas Customer Care 1800 300 604

Email info@luas.ie